Bringing Broadband to the community since 2003.

Forgotten your Wi-Fi password

Introduction

From time to time we get members contacting us because they have forgotten the password of their home Wi-Fi. Of course this is not something within Tove Valley Broadband's remit, but we can give some advice.

First

You really should make a note of your router details – ideally attached to the router itself. If it is a BT HomeHub, then the access details are usually noted on a removable tab on the back of the router (if you haven't changed them).

Second

If you have access details for the router itself you can login and reset the password. Of course that will mean that you have to re-login all of your devices. (NB – some routers have the ability to show the characters of the existing password, so you don't need to change it)

Of course, if you don't have your Wi-Fi password then you probably don't have the router access information either!

Third

If you have a laptop currently logged into the Wi-Fi network then it is possible to read the password.

These steps are for Windows 7, but are similar for other versions...

• Go to Control Panel and open Network and Sharing Center

ile Edit View Tools Help					
Adjust your computer's settings			View by: Small icons 🔻		
🏲 Action Center	administrative Tools	📭 AutoPlay	🚯 Backup and Restore		
💶 Color Management	🛼 Configuration Manager (32-bit)	Credential Manager	😁 Date and Time		
👦 Default Programs	💼 Desktop Gadgets	🚔 Device Manager	B Devices and Printers		
💻 Display	🧼 DTS Audio Control Panel	Sase of Access Center	 Flash Player (32-bit) 		
F Folder Options	🗽 Fonts	📇 Getting Started	🔒 Indexing Options		
😪 Internet Options	🚳 Java (32-bit)	Keyboard	Location and Other Sensors		
Mail	Mouse	🛂 Network and Sharing Center	I Notification Area Icons		
Performance Information and Tools	Personalization	Phone and Network and Sharing Center	Yan Options		
🛃 Program Download Monitor (32-bit)	Programs and Features	Recovery Check network status, chan	ge ion and Language		
🎥 Remote Control (32-bit)	🐻 RemoteApp and Desktop Connections	Run Adver for sharing files and printers	nd nd		
Speech Recognition	🔞 Sync Center	r System	Taskbar and Start Menu		
Troubleshooting	luser Accounts	📑 Windows CardSpace	P Windows Firewall		
🖼 Windows Mobility Center	Windows Update				

• From this screen click Manage wireless networks

File Edit View Tools Hel	p		
Control Panel Home	View your basic network information and se	et up connections	
Manage wireless networks Change adapter settings		See full map	
Change advanced sharing settings	(This computer) View your active networks	Connect or disconnect	
	Network Public network	Access type: Internet Connections: Uccal Area Connection	
	ciena.com Domain network	Access type: No Internet access Connections: I Junos Pulse	
	Change your networking settings		
	Set up a new connection or network Set up a wireless, broadband, dial-up, ad hoc, o	or VPN connection; or set up a router or access point.	

• On the next window locate your Wi-Fi access point, right click and select Properties

😋 🔵 🗢 📶 🕨 Control Panel 🕨	Network and Internet Manage	Wireless Networks		👻 🔩 Search Mana 🖇
File Edit View Tools Help				
Manage wireless networ Windows tries to connect to the	ks that use (Wireless Netwo	ork Connection) v.		
Add Remove Move down	Adapter properties Profile types	Network and Sharing (Center	0
Networks you can view, modify, and	l reorder (2)			~
Longys MK2	Security: WPA2-Pers	onal	Type: Any supported	Automatically connect
		Properties		
DoblevPA	Security: WPA2-E	Remove network	Type: Any supported	Automatically connect
		Rename		
	_	Wove down		

• On the Security tab of the properties window tick the box to read the password

igys line tricess in	etwork Properties
Connection Security	
Security type:	WPA2-Personal
Encryption type:	AES
Network security key	•••••
	Show characters
	2
Advanced settings	

Fourth

If all else fails you may have to reset your router to factory settings and setup again.